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GLOUCESTER GLASS (TRADE COUNTER SALES) LTD TERMS AND CONDITIONS OF SALE

GGL T&C Revised August 2023.

1. General

- a) Orders are accepted only on condition of the terms listed below.
- b) Orders cannot be cancelled without the consent of Gloucester Glass TCS Ltd.
- c) If "Confirmation of Order' is sent but not clearly identified, resulting in duplication, Gloucester Glass TCS Ltd cannot accept responsibility, and both orders will be chargeable.
- d) All templates must be clearly marked in hardboard or similar rigid material. They will not be returned unless requested at time of order.

2. Delivery

- a) Gloucester Glass TCS Ltd are not liable for penalties incurred by others for late, or non-delivery without written acceptance of such penalties at the time of ordering or quotation. Delivery dates promised on enquiry or quotation are conditional on current conditions and may change by the time of ordering.
- b) Off loading at nominated delivery point is the responsibility of the customer.
- c) Any glass delivered by Gloucester Glass TCS Ltd, which for whatever reason is not accepted by the customer, will be replaced and charged, a Returns Note will be issued. On the return of the faulty glass a credit will be issued against the remake invoice if agreed by Gloucester Glass TCS Ltd. This is our maximum liability. Gloucester Glass TCS Ltd are not liable for any third party costs.

3. Prices and Payment of Accounts

a) All prices and quotations are based on current costs and may be changed without notice should costs vary. Prices involved will be those current at the time of despatch.

- b) All prices quoted are exclusive of V.A.T.
- c) Any quotation given will remain "firm" for 30 days only.
- d) Payments of accounts are due at the end of the month following the month of delivery.
- e) Should the customer default in any payment, Gloucester Glass TCS Ltd reserve the right to cancel or suspend any further deliveries without prejudice to their right of payment for any outstanding debt. Once a customer is in default of payment all amounts owed to Gloucester Glass TCS Ltd become due.

f) Gloucester Glass TCS Ltd reserves the right to charge interest on overdue accounts at the rate of 4% above Bank base rate.

g) If Gloucester Glass TCS Ltd have to resort to legal action to recover overdue debts, the debtor will be liable for all costs, interest and Solicitors fees.

h) Gloucester Glass TCS Ltd shall retain the title for all goods supplied by them until such goods are paid for in full. In the event of insolvency and where goods supplied by Gloucester Glass TCS Ltd have been resold, we shall retain the title to any goods which have not been paid for.

4. Acceptance

a) The receipt of any official purchase order placed with Gloucester Glass TCS Ltd, will be regarded as confirmation that the customer has read, understood and fully accepted the above Gloucester Glass TCS Ltd Terms and Conditions of Sale.